

Level 5

Hospitality Operations Manager Apprenticeship

Lead the way in hospitality excellence

Drive exceptional guest experiences, create high-performing teams and lead with confidence in one of the world's most dynamic industries.

**Every
Apprentice
Gets:**

12-month Affiliate
Membership with the
Institute of Hospitality (IoH).
Access to L1 Mental Health
First Aid Awareness
Course.

How long is it?

The minimum duration is 8 months, our recommended duration for this programme is 16 months.

How much does it cost?

The cost of your apprenticeship is fully covered, with funding arranged through your employer. The value of this apprenticeship is £9,000.



What to expect

As a Hospitality Operations Manager apprentice, you'll embark on a transformative journey designed to elevate your leadership in one of the most fast-paced and evolving industries. You'll gain the knowledge and skills needed to lead high-performing teams, ensuring exceptional guest experiences and seamless operations across a variety of hospitality settings.

Our programme goes beyond traditional operational management. You'll tackle challenges unique to the hospitality sector, such as managing diverse, multicultural teams, maintaining service standards across multiple sites, and utilising innovative software to enhance the guest experience. Whether it's mastering pricing strategies, understanding guest lifetime value, or implementing sustainable practices, this apprenticeship will give you the tools to lead with confidence and drive meaningful change in the industry.

This programme is designed specifically for leaders in hospitality, giving you the skills to not only manage but transform operations at department, site and multi-site levels. You'll be supported every step of the way by your own HIT Vocational Trainer, with regular face-to-face and online sessions. We're also specialists in English and maths – we'll assess your needs and give you tailored support if you need a boost.

The apprenticeship modules

Sustainability & equality, diversity & inclusion
are built into everything we teach.



Find out more

For more information please scan the QR code or contact:
samantha.turnbull@hittraining.co.uk
07534 925092

